

Sedex Members Ethical Trade Audit Report





Audit Details							
Sedex Company Reference: (only available on Sedex System)	ZC: 412146018		Sedex Site Reference: (only available on Sedex System)		ZS: 41	2165265	
Business name (Company name):	QINGDAO HANDDIE	ER SAF	FETY GLOVES (CO LTD			
Site name:	Qingdao handdier Safety Gloves co LTD 青岛恒祥源防护品有限公司						
Site address: (Please include full address)	MAJIA VILLAGE JIAOXI TOWN JIAOZHOU CITY, QINGDAO, SHANDONG PROVINCE 山东省青岛市胶州市胶西 镇马家村		Country:	Country:		China	
Site contact and job title:	Ms. Gao Yao/ Mand	ager					
Site phone:	13884979565		Site e-mail:		1571786822@qq.com		
SMETA Audit Pillars:	∑ Labour Standards	Safe	lealth & ety (plus ronment 2- r)	Environn 4-pillar	ment	Business Ethics	
Date of Audit:	25/9/2021						

Audit Company Name & Logo:	
CSR Solutions Limited	Report Owner (payer):
CSR Solutions for a sustainable business	Qingdao handdier Safety Gloves co LTD

Audit Conducted By								
Affiliate Audit Company		Purchaser		Retailer				
Brand owner		NGO		Trade Union				
Multi– stakeholder			Combined Audit (select all that apply)					

If you have any concerns or queries about this SMETA report or the associated SMETA audit, please contact grievance@sedex.com.

To confirm the validity of this report, please visit https://www.sedex.com/audit-verifier/



Audit Content:

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
 - Universal rights covering UNGP
 - Management systems and code implementation,
 - Responsible Recruitment
 - Entitlement to Work & Immigration,
 - Sub-Contracting and Home working,

4-Pillar SMETA

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.



SMETA Declaration

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Any exceptions to this must be recorded here (e.g. different sample size): Nil

Auditor Team (s) (please list all including all interviewers):

Lead auditor: Ms. Poppy Zeng APSCA number: 21703451

Lead auditor APSCA status: APSCA Register Auditor

Team auditor: Nil APSCA number: Nil

Interviewers: Ms. Poppy Zeng APSCA number: 21703451

Report writer: Ms. Poppy Zeng

Report reviewer: Ms. Cara Li/senior report reviewer

Date of declaration: September 25, 2021

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post-audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.



Summary of Findings

to the	Issue (please click on the issue title to go direct to the appropriate audit results by clause) Note to auditor, please ensure that when issuing		Area of Non–Conformity (Only check box when there is a non– conformity, and only in the box/es where the non–conformity can be found)				d the nu		Findings (note to auditor, summarise in as few words as possible NCs, Obs and GE)
	e audit report, hyperlinks are retained.	ETI Base Code	Local Law	Additional Elements	Customer Code	NC	NC Obs GE		
0A	Universal Rights covering UNGP						0	0	Nil
ОВ	Management systems and code implementation					0	0	0	Nil
1.	Freely chosen Employment					0	0	0	Nil
2	Freedom of Association					0	0	0	Nil
3	Safety and Hygienic Conditions					5	0	0	NCs: 1. First aider list was not displayed. 2. No trained first aider. 3. The gap between wall and gap was too close. 4. Some employees did not wear gas masks. 5. There is no privacy door in the toilet.
4	Child Labour					0	0	0	Nil
5	Living Wages and Benefits	\boxtimes				1	0	0	NC: 1. Insufficient social insurance coverage.
6	Working Hours	\boxtimes				1	0	0	NC: Excessive monthly overtime hours.

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7	<u>Discrimination</u>					0	0	0	Nil
8	Regular Employment					0	0	0	Nil
8A	Sub-Contracting and Homeworking					0	0	0	Nil
9	Harsh or Inhumane Treatment					0	0	0	Nil
10A	Entitlement to Work					0	0	0	Nil
10B2	Environment 2-Pillar					0	0	0	Nil
10B4	Environment 4–Pillar					N/A	N/A	N/A	N/A
10C	<u>Business Ethics</u>					N/A	N/A	N/A	N/A
Cana	Constal about offices and automorphy of the site.								

General observations and summary of the site:

The site was established in June 2016, and has been operating at current site since June 2016. There was a total of 47 workers currently in the factory. No dormitory, kitchen or canteen was provided for workers.

The audit was performed over 1.0 day by one auditor. The audit included opening meeting, onsite tour, management and worker interviews, document review, pre-closing meeting and closing meeting and summary of findings. All interviewed workers confirmed that they were favourable towards the factory. They enjoyed the work and stated it was a friendly environment. Pay is always accurate and is paid on time; no issues with the payslips were noted. Also, they stated that they felt comfortable in approaching with any concerns they have.

No Business Critical Issues have been raised. Only several Non-compliance issues have risen in elements listed in above table. Please refer to Section of Audit Results by Clause for a summary of the evaluation results.

*Please note the table above records the total number of Non-compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue – Reviewers need to check audit results by clause.

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Site Details

Site Details							
A: Company Name:	QINGDAO HANDDIER SAFETY GLOVES CO LTD						
B: Site name:	_	Qingdao handdier Safety Gloves co LTD 青岛恒祥源防护品有限公司					
C: GPS location: (If available)	JIAOZH(SHAND(/ILLAGE JI OU CITY, C ONG PRO'	AOXI TOWN QINGDAO, VINCE 市胶西镇马家	Latitude: N36°30' Longitude: E126°12'			
D: Applicable business and other legally required licence numbers and documents, for example, business license number, liability insurance, any other required government inspections	Business licence no. 91370281MA3CCEHJ03 Valid from June 20, 2016 to long term						
E: Products/Activities at site, for example, garment manufacture, electricals, toys, grower, cutting, sewing, packing etc	Gloves						
F: Site description: (Include size, location, and age of site.	Produc Buildin	ction g No. A	Description		Remark, if any		
Also, include structure and number of buildings)	Floor 1		Workshop & \	Warehouse	Establishment: 2012		
	Is this c	shared g?	No				
	Qingdao handdier Safety Gloves co LTD was founded on June 2016, and has been operating has been operating at current site since June 2016. It was located at MAJIA VILLAGE JIAOXI TOWN JIAOZHOU CITY, QINGDAO, SHANDONG PROVINCE, China. There was a total of 47 workers currently in the factory. No dormitory, kitchen or canteen was provided for workers. F1: Visible structural integrity issues (large cracks) observed? Yes No						
	F2: Please give details: Based on onsite observation, the structure of factory buildings was safe and integrated, and no crack was found during the audit.						
	F3: Doe Yes No	s the site t	nave a structur	al engineer	evaluation?		



	F4: Please give details: The factory has provided Construction Building Safety Check Report for review.
G: Site function:	Agent Factory Processing/Manufacturer Finished Product Supplier Grower Homeworker Labour Provider Pack House Primary Producer Service Provider Sub-Contractor
H: Month(s) of peak season: (if applicable)	There was no peak or slack season in the past one year.
I: Process overview: (Include products being produced, main operations, number of production lines, main equipment used)	The factory was manufacturing gloves The main production processes were listed as below: Mixing - dipping - drying stripping - printing – packaging The main production equipment was printing machines, dipping machines, mixing machine etc.
J: What form of worker representation / union is there on site?	☐ Union (name) ☐ Worker Committee: ☑ Other (specify): Worker representatives were available in the factory. ☐ None
K: Is there any night production work at the site?	⊠ Yes □ No
L: Are there any on site provided worker accommodation buildings e.g. dormitories	Yes No L1: If yes, approx. % of workers in on site accommodation
M: Are there any off site provided worker accommodation buildings	Yes No M1: If yes, approx. % of workers
N: Were all site-provided accommodation buildings included in this audit	Yes No N1: If no, please give details No dormitory was provided for workers.



Audit Parameters								
A: Time in and time out	Day 1 Time in: 8:00 Day 1 Time out: 16:00)	Day 2 Time in: Day 2 Time ou	t:	Day 3 Time in: Day 3 Time out:			
B: Number of auditor days used:	1.0 Man-day (1 audito	or *1 d	ay)					
C: Audit type:	Full Initial Periodic Full Follow–up Partial Follow–Up Partial Other If other, please define	Periodic Full Follow-up Partial Follow-Up						
D: Was the audit announced?	Announced Semi – announced Unannounced	Semi – announced: Window detail: 4 weeks						
E: Was the Sedex SAQ available for review?								
F: Any conflicting information SAQ/Pre-Audit Info to Audit findings?	Yes No If Yes , please capture	e detai	il in appropriate	audit	by clause			
G: Who signed and agreed CAPR (Name and job title)	Ms. Gao Yao/ Manag	ger						
H: Is further information available (if yes, please contact audit company for details)	☐ Yes ☑ No							
I: Previous audit date:	27/8/2020							
J: Previous audit type:	Full initial							
K: Were any previous audits reviewed for this audit	Yes □ No □ N/A							
Audit attendance	Management	Work	er Representativ	ves				
	Senior management	_	er Committee esentatives	Unior	n representatives			
A: Present at the opening meeting?	⊠ Yes □ No	⊠ Ye	es 🗌 No	Y6	es 🛛 No			
B: Present at the audit?	⊠ Yes □ No	⊠ Ye	es 🗌 No	Ye	es 🛛 No			
C: Present at the closing meeting?	Yes □ No □ Yes □ No							



D: If Worker Representatives were not present please explain reasons why (only complete if no worker reps present)	N/A
E: If Union Representatives were not present please explain reasons why: (only complete if no union reps present)	No unions in the factory.



Worker Analysis

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity.

Worker Analysis								
		Local			Migrant*		. Total	
	Permanent	Temporary	Agency	Permanent	Temporary	Agency	Home workers	1010.
Worker numbers – Male	26							26
Worker numbers – female	21							21
Total	47							47
Number of Workers interviewed – male	5							5
Number of Workers interviewed – female	5							5
Total – interviewed sample size	10							10



A: Nationality of Management	Chinese	
B: Please list the nationalities of all workers, with the three most common nationalities listed first. Please add more nationalities as applicable to site. Add more rows if required.	Nationalities: B1: Nationality 1: _Chinese_ B2: Nationality 2: B3: Nationality 3:	Was the list completed during peak season? Yes No If no, please describe how this may vary during peak periods: N/A, there was no peak or slack season in the past one year.
C: Please provide more information for the three most common nationalities.	C: approx % total workforce: Nationality 1100%_ C1: approx % total workforce: Nationality 2 C2: approx % total workforce: Nationality 3	
D: Worker remuneration (management information)	D:0% workers on piece rate D1:100_% hourly paid workers D2:0% salaried workers Payment cycle: D3:0% daily paid D4:0% weekly paid D5:100_% monthly paid D6:0% other D7: If other, please give details	



Worker Interview Summary							
A: Were workers aware of the audit?	∑ Yes □ No						
B: Were workers aware of the code?	∑ Yes □ No						
C: Number of group interviews: (Please specify number and size of groups. Please see SMETA Best Practice Guidance and Measurement Criteria. If the auditor was not able to follow the BPG, please state within the declaration)	1 group, 4 workers/group, total 4 workers						
D: Number of individual interviews (Please see SMETA Best Practice Guidance and Measurement Criteria)	D1: Male: 3 D2: Female: 3						
E: All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors. Note to auditor: please record details of migrant /agency/contractor workers in section 8 – Regular Employment, under Responsible Recruitment	☐ Yes ☐ No If no, please give details						
F: Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	⊠ Yes □ No						
G: In general, what was the attitude of the workers towards their workplace?	☐ Favourable☐ Non-favourable☐ Indifferent						
H: What was the most common worker complaint?	No special complaint from the interviewed workers.						
I: What did the workers like the most about working at this site?	All workers said they were satisfied with manner of factory management.						
J: Any additional comment(s) regarding interviews:	Nil						
K: Attitude of workers to hours worked:	All interviewed workers said they accepted the current working hours						
L. Is there any worker survey information available?							
☐ Yes ☐ No							



L1: If yes, please give details:

M: Attitude of workers:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

The factory agreed auditor to conduct confidential interviews with workers who were chosen freely without any influence by the factory.

The interviews were conducted in an independent room. The interviewees were assured of confidentiality and they spoke freely of their views of the factory. The interviewees showed a cooperative attitude and effective evidence was collected during the worker's interview.

All interviewees said they were satisfied with their employment at the factory and they were satisfied with the current wages which in their view were in line with wages in the locality. They felt free to leave this employer and understood the notice period required. They had good relationship with their supervisors and managers who treated them with respect. They were able to make suggestion or grievance to suggestion box, boss or worker representatives.

N: Attitude of worker's committee/union reps:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

Interviewed worker representative was satisfied with the work condition in general. The representative stated that they could give suggestions on all parts of the site's practices.

O: Attitude of managers:

(Include attitude to audit, and audit process. Both positive and negative information should be included)

The factory management was well co-operative during the audit and demonstrated a willingness to improve all issues found in the audit.



Audit Results by Clause

0A: Universal Rights covering UNGP

(Click here to return to summary of findings)

0.A. Guidance for Observations

0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.

0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human riahts

0.A.3 Businesses shall identify their stakeholders and salient issues.

0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.

0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.

0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.

Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- The factory had established policy related to human right.
- The factory communicated the policy to all employees by training, and sent the requirement of the 2. policy to its suppliers and obtained commitment from suppliers for complying with the policy.
- 3. The factory had assigned a management person to be responsible for implementing standards concerning Human rights, identified its stakeholders and salient issues, and measured their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.
- All interviewees confirmed that they could report any issues related human right to the workers representatives, or boss directly, Also, the workers may report to suggestion box, named or anonymous, no reprisals happened.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Records created by the factory
- Management interview and workers' interview
- Complaint & handling record.

Any other comments:

Nil



Good examples observed:		
Local law or ETI/Additional elements / customer specific requirement: Comments:		
Finding: Observation Company NC Description of observation: None observed.		Objective evidence observed: None observed.
Findings		
	,	
E: Does the business demonstrate effective data privacy procedures for workers' information, which is implemented?		e factory had established ers' information, and it was
D: Does the grievance mechanism meet UNGP expectations? (Legitimate, Accessible, Predictable, Equitable, Transparent, Rightscompatible, a source of continuous learning and based on stakeholder engagement)	☐ Yes ☐ No D1: If no, please give detail	s
C: Does the business have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter?	Yes No C1: Please give details: Workers could report any is: the workers representatives workers may report to su anonymous. Factory would	s, or boss directly, Also, the uggestion box, named or
B: Does the business have a designated person responsible for implementing standards concerning Human Rights?	Yes No Please give details: Name: Ms. Gao Yao Job title: Manager	
A: Policy statement that expresses commitment to respect human rights?	Yes No A1: Please give details: Factory promises to respendiscriminatory, safe work, equal work, not treated has to education and developed and mental health, obtain the and lodging rights, gain the use of child labour and force gain minimum wage / minimum the right to rest and leisure.	freedom of Association, rshly or humanely, the right ment, protect own physical he necessary food, clothing security of life, prohibits the ed labour rights, the right to



. , ,	Objective Evidence Observed:



Measuring Workplace Impact

Workplace Impact		
A: Annual worker turnover: Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover)	A1: Last year: Jan. – Dec. 2020 1.1 %	A2: This year: Jan – Aug. 2021 1.5 %
B: Current % quarterly (90 days) turnover: Number of workers leaving from the first day of the 90 days period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day period) / 2]	Jun Aug. 2021: 1.67 %	
C: Annual % absenteeism: Number of days lost through job absence in the year / [(number of employees on 1st day of the year + number employees on the last day of the year) / 2] * number available workdays in the year	C1: Last year: Jan. – Dec. 2020 3%	C2: This year: Jan - Aug. 2021 3.2 %
D: Quarterly (90 days) % absenteeism: Number of days lost through job absence in the period / [(Number of employees on 1st of the period + Number of employees on the last day of the period) / 2] * Number of available workdays in the month	Jun Aug. 2021: 0.8 %	
E: Are accidents recorded?	Yes No E1: Please describe: If there was accident happened, the factory would make records.	
F: Annual Number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total worke rs]	F1: Last year: Jan. – Dec. 2020 Number: Nil	F2: This year: Jan – Aug. 2021 Number: Nil
G: Quarterly (90 days) number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total workers]	Jun Aug. 2021: Number: Nil	
H: Lost day work cases per 100 workers: [(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers]	H1: Last year: Jan. – Dec. 2020 Nil	H2: This year: Jan – Aug. 2021 Nil
I: % of workers that work on average more than 48 standard hours / week in the last 6 / 12 months:	I1: 6 months 0% workers	I2: 12 months 0% workers



J: % of workers that work on average J2: 12 months J1: 6 months more than 60 total hours / week in the 0% workers 0% workers last 6 / 12 months:



0B: Management system and Code Implementation

(Click here to return to summary of findings)

0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code. 0.B.2 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with 0.B.3 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.

0.B.4 Suppliers are expected to communicate this Code to all employees.

0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- The factory had established a management system to manage the social accountability issues in the factory. Management review and internal assessment system was implemented to make improvement.
- The factory posted ETI code on board, and communicated this Code to all employees by training. Based on talking with factory management and workers, they were familiar with both local laws and ETI Base Codes.
- Ms. Gao Yao/ Manager was responsible for compliance with the local laws and Codes.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- A manual created by the factory which contained all required documents and all appropriate procedures for meeting the client's code of conduct and the legal requirements.
- Management interview and workers interview confirmed that the factory provided training on social compliance policy and detailed requirement to them.

Any other comments:

Nil

Management Systems:		
A: In the last 12 months, has the site been subject to any fines/prosecutions for non–compliance to any regulations?	☐ Yes ☐ No A1: Please give details: No such evidence was identified.	
B: Do policies and/or procedures exist that reduce the risk of forced labour, child labour, discrimination, harassment & abuse?	Yes No B1: Please give details: The factory had established relevant procedures about reducing the risk of forced labour, child labour, discrimination, harassment & abuse.	



C: If Yes, is there evidence (an indication) of effective implementation? Please give details.	Based on document review and worker interviews, the factory had established relevant procedures about reducing the risk of forced labour, child labour, discrimination, harassment Etc. and provided relevant training for workers.
D: Have managers and workers received training in the standards for forced labour, child labour, discrimination, harassment & abuse?	Yes No D1: Please give details: Managers and workers have received training in the standards for forced labour, child labour, and discrimination etc.
E: If Yes, is there evidence (an indication) that training has been effective e.g. training records etc.? Please give details	Yes No E1: Please give details: Training materials, training records with attendees' signatures were provided, and management and workers interviewees confirmed that they received the training for the policy/procedures.
F: Does the site have any internationally recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or other social audits). Please detail (Number and date).	Yes No F1: Please give details: No such certification was identified.
G: Is there a Human Resources manager/department? If Yes, please detail.	Yes No G1: Please give details: Factory organization chart was provided, Human Resources department was available, and the department header reported to general manager.
H: Is there a senior person / manager responsible for implementation of the code	 ∑ Yes ☐ No H1: Please give details: Plant manager was responsible for implementation of the code.
I: Is there a policy to ensure all worker information is confidential?	Yes No I1: Please give details: The privacy procedures for workers' information were provided.
J: Is there an effective procedure to ensure confidential information is kept confidential?	Yes No J1: Please give details: The privacy procedures for workers' information were provided.
K: Are risk assessments conducted to evaluate policy and procedure effectiveness?	Yes No K1: Please give details: Risk assessment records for policy and procedure were provided.
L: Does the facility have a process to address issues found when conducting risk assessments, including implementation of controls to reduce identified risks?	⊠ Yes □ No



	L1Please give details: Corrective action was implemented and verified, and records were provided.	
M: Does the facility have a policy/code which require labour standards of its own suppliers?	Yes No M1: Please give details: The factory had established suppliers' management procedure, and communicated the policy to all suppliers.	
Land rig	yhts	
N: Does the site have all required land rights licenses and permissions (see SMETA Measurement Criteria)?	Yes No N1: Please give details: N/A, the factory rented the site from a private landlord.	
O: Does the site have systems in place to conduct legal due diligence to recognize and apply national laws and practices relating to land title?	Yes No O1: Please give details: The admin. Department was responsible for conducting legal due diligence.	
P: Does the site have a written policy and procedures specific to land rights. If yes, does it include any due diligence the company will undertake to obtain free, prior and informed consent, (FPIC) even if national/local law does not require it	Yes No P1: If yes, how does the company obtain FPIC:	
Q: Is there evidence that facility / site compensated the owner/lessor for the land prior to the facility being built or expanded.	Yes No Q1: Please give details: No such evidence was identified.	
R. Does the facility demonstrate that alternatives to a specific land acquisition were considered to avoid or minimize adverse impacts?	Yes No R1: Please give details: No such evidence was identified.	
S: Is There any evidence of illegal appropriation of land for facility building or expansion of footprint.	Yes No S1: Please give details: No such evidence was identified.	
Non-compliance:		

Audit company: CSR Solutions Limited Report reference: SM2021CN-0278 Date: 25/9/2021



1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code: None observed. Local law and/or ETI requirement: Recommended corrective action:	Objective evidence observed: (where relevant please add photo numbers) None observed.	
Observation:		
Description of observation: None observed. Local law or ETI requirement: Comments:	Objective evidence observed: None observed.	
Good Examples observed:		
Description of Good Example (GE): None observed.	Objective evidence observed: None observed.	



1: Freely Chosen Employment

(Click here to return to summary of findings)

FTI

- 1.1 There is no forced, bonded or involuntary prison labour.
- 1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- The factory rules and policies showed that employees could be freely resignation after communication with management in advance 30 days. No deposit would be required.
- There was a non-formalised application procedure which states that workers must present their ID's for proof of age but that only copies must be kept in the personnel files and the original given back to the workers.
- 3. The employee handbook was given to all workers on joining, states that workers within their probation period are free to leave with 3 days written notice and once a worker is permanent (this is out of probation) they can resign from the factory with one month's prior written notice, given to their supervisor or the personnel office.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Based on interview with the management and workers, employees could be freely resignation after communication with management in advance. They did not require lodging their identity papers to the factory. And no deposit was required during the requirement.
- Based on the workers and management interviews, the workers were free to leave after work shift, and there was no forced, bonded or involuntary prison labour identified.
- Personnel files (all were checked)
- Resignation records
- Factory rules
- Employee handbook

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Nil

A: Is there any evidence of retention of original documents, e.g. passports/ID's	Yes No A1: If yes, please give details and category of workers affected:
B: Is there any evidence of a loan scheme in operation	Yes No B1: If yes, please give details and category of worker affected:
C: Is there any evidence of retention of wages /deposits	☐ Yes ☐ No C1: If yes, please give details and category of worker affected:



D: Are there any restrictions on workers' freedom to terminate employment?	Yes No D1: Please describe finding: There is no any restrictions on workers' freed employment	om to terminate
E: If any part of the business is UK based or registered there & has a turnover over £36m, is there a published a 'modern day slavery statement?	☐ Yes☐ No ☐ Not applicable E1: Please describe finding:	
F: Is there evidence of any restrictions on workers' freedoms to leave the site at the end of the work day?	Yes No F1: Please describe finding: No such evidence was identified.	
G: Does the site understand the risks of forced / trafficked / bonded labour in its supply chain	Yes No Not applicable G1: If yes, please give details and category The factory had established controlling procommunicated the anti-policy forced / tra policy with its employees and suppliers, onsite assessment for its suppliers.	ocedure for its suppliers, fficked / bonded labour
H: Is the site taking any steps taking to reduce the risk of forced / trafficked labour?	the risk of forced No	
	Non-compliance:	
1. Description of non-compliance: NC against ETI NC against Local Law: None observed. None observed. Local law and/or ETI requirement Recommended corrective action: Objective evidence observed: (where relevant please add photo numbers) None observed.		observed: (where relevant please add photo numbers)
Observation:		
Description of observation: None observed. Local law or ETI requirement: Objective evidence observed: None observed. None observed.		observed:



Comments:	
Good Examples observed:	
Description of Good Example (GE): None observed.	Objective evidence observed: None observed.



2: Freedom of Association and Right to Collective Bargaining are Respected

(Click here to return to summary of findings) (Click here to return to Key Information)

FTI

- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.
- 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. Based on documents review, management and workers interview, it was identified that worker representatives were available, and they were elected by workers freely.
- 2. The procedure and meeting records showed that the worker representatives communicated with factory management quarterly. And relevant records were kept by the factory.
- 3. There was no trade union established in the factory.
- 4. All interviewees confirmed that they could raise their complaints to the workers representatives, suggestion box or boss directly.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Complaint & handling record.
- Freedom of Association policies.
- Meeting minutes of the workers committee meeting.
- Selection program and records.

Any other comments:

Nil

A: What form of worker representation/union is there on site?	☐ Union (name) ☐ Worker Committee ☑ Other (specify): Worker representatives were available in the factory. ☐ None
B: Is it a legal requirement to have a union?	☐ Yes ☐ No
C: Is it a legal requirement to have a worker's committee?	☐ Yes ☑ No



D: Is there any other form of effective worker/management communication channel? (Other than union/worker committee e.g. H&S, sexual harassment)	 Yes No D1: Please give details: Suggestion box, worker representatives or report to boss directly D2: Is there evidence of free elections? Yes No 		
E: Does the supplier provide adequate facilities to allow the Union or committee to conduct related business?	∑ Yes ☐ No E1: Please give details: Factory provided adequate facilities to worker representatives to have meeting.		
F: Name of union and union representative, if applicable:	No trade union was established in the factory, and worker representatives were available in the factory.	F1: Is there evidence of free elections? Yes No N/A	
G: If there is no union, is there a parallel means of consultation with workers e.g. worker committees?	Worker representatives Workers could raise their complaint to the worker representatives, suggestion box or reflect to boss directly.	G1: Is there evidence of free elections? X Yes No N/A	
H: Are all workers aware of who their representatives are?	⊠ Yes □ No	Based on worker interviews, workers knew their representatives, e.g. Chen Ying	
I: Were worker representatives freely elected?	⊠ Yes □ No	11: Date of last election: March 09, 2020	
J: Do workers know what topics can be raised with their representatives?	Yes No Based on workers interview, workers could raise their any concerns, suggestion or grievance to the worker representatives. For example, some workers reported to worker representative that they hope factory could provide more skill training for them. The factory management adopted the opinion, and made improvement.		
K: Were worker representatives/union representatives interviewed?	Yes No If Yes , please state how many: One worker representative was interviewed.		
L: Please describe any evidence that union/worker's committee is effective? Specify date of last meeting; topics covered; how minutes were communicated etc.	The meeting records were kept by the factory. According to the latest records, the meeting was held on August 23, 2021, worker representatives reported that some workers hope factory could provide more skill training for them. The factory management adopted the opinion, and made improvement.		



M: Are any workers covered by Collective Bargaining Agreement (CBA)?	☐ Yes ⊠ No		
If Yes , what percentage by trade Union/worker representation	M1:% workers covered by Union CBA	M2:% workers covered by worker rep CBA	
M3: If Yes , does the Collective Bargaining Agreement (CBA) include rates of pay?	Yes No N/A, there was no CBA		
	Non-compliance:		
1. Description of non–compliance: NC against ETI NC against code: None observed. Local law and/or ETI requirement: Recommended corrective action:	Local Law	Objective evidence observed: (where relevant please add photo numbers) None observed.	
	Observation:		
Description of observation: None observed. Local law or ETI requirement: Comments:		Objective evidence observed: None observed.	
		L	
Good examples observed:			
Description of Good Example (GE): None observed.		Objective Evidence Observed: None observed.	



3: Working Conditions are Safe and Hygienic

(Click here to return to summary of findings) (Click here to return to Key Information)

FTI

- 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.
- 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.
- 3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.
- 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. General Health and Safety management
 - 1.1 The factory had established health and safety policy.
 - 1.2 The factory had set up an EHS committee, as per the organizational structure, one management level staff was appointed as the responsible person for health and safety.
 - 1.3 Meeting minutes showed that the EHS committee held regular meeting with factory top management.
 - 1.4 Potable water was provided for workers at each workshop. Based on workers interview, they could access the potable water freely during working time.
 - 1.5 Based on observation on site, the air quality and lighting were acceptable at each workshop.
 - 1.6 Based on observation on site, the toilets were clean and with running water.
- 2. Fire safety
 - 2.1 Adequate extinguishers and fire hydrants were installed in the factory.
 - 2.2 Check records of fire fighting equipment were available on site, it was identified that all fire fighting equipment were checked by safety guards monthly and were in good condition.
 - 2.3 There were at least two exits at each floor. All fire exits and escape routes were unblocked and unlocked, enough emergency lights and evacuation indication were available.
 - 2.4 Fire drill records with photos showed that the factory conducted fire drill twice per year, covering the use of the fire extinguisher system and evacuation exercise.
- 3. Machinery/Facility/Electrical safety
 - 3.1 Most machines/facilities were maintained in good condition.
 - 3.2 No exposed wires or bad practice for using electric was identified.
 - 3.3 There was one electrician in the factory. The certificate was provided by the factory for review during the audit.
- 4. Chemical safety
 - 4.1 Chemicals such as glue, solvent, or paint etc. were used during processing. MSDS (materials safety data sheet) was available.
 - 4.2 Workers were provided training on how to handle chemicals



- 5. Site permit/certificate
 - 5.1 The factory provided the fire safety certificate and structure safety certificate of factory building for review.
- 6. Medical/First aid/Personnel Protective Equipment
 - 6.1 Accident records were kept and provided for review. It was identified that no significant accident was occurred in the factory. For any accident, the factory had conducted root cause analysis / corrective actions / preventive actions.
 - 6.2 Sufficient trained first aid personnel were not available in the factory, the certificates of first aider were not provided for review.
 - 6.3 Based on observation on site, first aid kit with adequate medicines was available onsite.
 - 6.4 Personnel protective equipment was provided for workers free of charge.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Health and safety policy
- Training records and certificates
- Fire equipment maintenance records
- Fire drill records
- Building structure safety certificate
- Accident reports
- Onsite tour
- Interviews with H&S manager/HS committee member

Any other comments: Nil

A: Does the facility have general and occupational Health & Safety policies and procedures that are fit for purpose and are these communicated to workers?	 ☐ Yes ☐ No A1: Please give details: General Health & Safety and occupational Health & Safety policies and procedures were provided, and training records were kept by the factory.
B: Are the policies included in workers' manuals?	Yes No B1: Please give details: General Health & Safety and occupational Health & Safety policies and procedures were included in worker's manual.
C: Are there any structural additions without required permits/inspections (e.g. floors added)?	☐ Yes ☐ No C1: Please give details: No such evidence was identified.
D: Are visitors to the site informed on H&S and provided with personal protective equipment	 ✓ Yes No D1: Please give details: Auditor was informed on H&S and factory provided proper personal protective equipment to auditor before entering the



E: Is a medical room or medical facility provided for workers?	Yes No E1: Please give details:
If yes, do the room(s) meet legal requirements and is the size/number of rooms suitable for the number of workers.	No legal requirement for this kind of industry.
F: Is there a doctor or nurse on site or there is easy access to first aider/trained medical aid?	☐ Yes ☐ No F1: Please give details: First aid box was available onsite, no first aider.
G: Where the facility provides worker transport - is it fit for purpose, safe, maintained and operated by competent persons e.g. buses and other vehicles?	Yes No G1: Please give details: Workers lived near the factory.
H: Is secure personal storage space provided for workers in their living space and is fit for purpose?	Yes No H1: Please give details: N/A, no dormitory was provided for workers.
I: Are H&S Risk assessments are conducted (including evaluating the arrangements for workers doing overtime e.g. driving after a long shift) and are there controls to reduce identified risk?	Yes No I1: Please give details: Risk assessment report or corrective action report was provided, and factory took proper action to reduce identified risk.
J: Is the site meeting its legal obligations on environmental requirements including required permits for use and disposal of natural resources?	 ∑ Yes ☐ No J1: Please give details: The factory obtained all legally required permits on environment.
K: Is the site meeting its customer requirements on environmental standards, including the use of banned chemicals?	Yes No K1: Please give details: The factory met with customer's requirement on environment standard, and no banned chemicals was used.

Non-compliance:	
1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: It was noted that first aider list was not displayed at production workshop	Objective evidence observed: (where relevant please add photo numbers)
Local law and/or ETI requirement ETI Base Code 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. Local law:	1.Factory tour



Standard for dispensing first-aid medicine kits (GB M281745) article 3 management of first-aid kits:

Keep your first aid kit close to your workplace. Each first aid kit should be labeled with a list of essential items and their quantities for easy inspection and refill. All first aid kits should be stocked according to the designated list. The first aid kit should contain a list of all the people in the factory who have received formal first aid training. Designated personnel are responsible for checking and replenishing first aid kit supplies on a regular basis. In addition, use common sense to assess the availability of first aid kit - if it is far from the area of production, valuable time is lost in getting medicine to the injured person. For dangerous operations such as pressing or cutting, a first aid kit should be provided in this area. If the toolbox is locked, the keys must be kept in an accessible location and not held by someone who may need to leave the production area. Similarly, night workers must be able to open first aid kits.

Recommended corrective action:

It is recommended that factory should display first aider list in the factory.

2. Description of non-compliance:

NC against ETI code:

It was found that no trained first aider were available at the factory where toxic substances (i.e. printing ink) were used.

2. Factory tour, document review and management interview

Local law and/or ETI requirement:

ETI Base Code 3.1

A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.

Local law

Regulations on Labor Protection in Workplaces Where Toxic Substances Are Used, Paragraph 2 of Article 17:

Employment units shall adopt effective occupational health protection and management measurements and strengthen protection and management in the labor process. The employing units that engage in the operations in which high toxic substances are used shall assign the full-time or part-time occupational health doctors and nurses. Where they have no conditions to assign such doctors and nurses, they shall sign contracts with the occupational health and technical service agencies that have obtained qualification certification according to law for the provision of occupational health services.

Recommended corrective action:

The factory should ensure first aider be available at the factory.

3. Description of non-compliance:

 NC against ETI code:

It was noted that gap between stacks and wall was 0.1 meter, which was less than the legal requirement of 0.5 meter

3. Factory tour See photo NC#1



Local law and/or ETI requirement: ETI Base Code 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.	
Local law	
In accordance with Article 18 of Rules for Warehouse Fire Prevention Safety Management: The goods in warehouse should be classified for storage. The area occupied by any single stack should not be greater than 100 square meters. Space shall be at least 1 meter between stacks; Space shall be at least 0.5 meter between stacks and the wall; Space shall be at least 0.3 meter between stacks and beams or posts. The width of main passages shall be at least 2 meters.	
Recommended corrective action: The stacking of goods in the factory warehouse should meet the legal requirements	
4. Description of non-compliance: ☑ NC against ETI ☑ NC against Local Law ☐ NC against customer code:	4. Factory tour See photo NC#2
It was noted that the factory provided PPE for its dipping workshop worker, but some employees did not wear gas masks.	
Local law and/or ETI requirement: ETI Base Code 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. Local Law: Safety Manufacturing Law article 37: Manufacturing units shall provide personal protective equipment to employees. Manufacturing units shall supervise and train employees to ensure they properly wear and use the personal protective equipment.	
Recommended corrective action: It was suggested that the factory should supervise and educate employees to wear personal protective equipment properly where applicable.	
5. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: The toilets on work floor were not installed with compartment with privacy doors.	5. Factory tour
Local law and/or ETI requirement: ETI Base Code 3.3	



Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.

Recommended corrective action:

Factory should install compartment with privacy doors in all toilets.

Observation:	
Description of observation: None observed. Local law or ETI requirement: Recommended corrective action:	Objective evidence observed: None observed.

	Good Examples observed:	
Description of Good Example (GE): None observed.		Objective Evidence Observed: None observed.



4: Child Labour Shall Not Be Used

(Click here to return to summary of findings) (Click here to return to Key Information)

FTI

- 4.1 There shall be no new recruitment of child labour.
- 4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.
- 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.
- 4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. The factory had established policy and procedure on prohibiting child labour.
- Based on recruiting instruction review, all applicants should write register sheets during recruiting, and all information identified in the register sheets should be verified. And HR staff should interview with applicants and check ID cards to verify their ages.
- Based on documents review, the factory kept valid and sufficient age information such as copies of ID card, education certificate or other documents with employment history. And personal files showed that no child labour was identified in the factory. The youngest worker was 20 years old.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Recruitment policies.
- Employees' personal files/ Employment registration/roster.

Any other comments: Nil

A: Legal age of employment:	16 years old
B: Age of youngest worker found:	20 years old
C: Are there children present on the work floor but not working at the time of audit?	☐ Yes ☐ No
D: % of under 18's at this site (of total workers)	0%
E: Are workers under 18 subject to hazardous work assignments? (Go to clause 3 – Health and Safety)	Yes No E1: If yes, give details: There was no worker under 18 years old in the factory.

Non-compliance:	
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1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: None observed. Local law and/or ETI requirement: Recommended corrective action:	Objective evidence observed: (where relevant please add photo numbers) None observed.
Observation:	
OD361 FUIIOII.	
Description of observation: None observed. Local law or ETI requirement:	Objective evidence observed: None observed.
Comments:	
Good Examples observed:	
Description of Good Example (GE): None observed.	Objective Evidence Observed: None observed.



5: Living Wages are Paid

(Click here to return to summary of findings) (Click here to return to Key information)

FTI

- 5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.
- 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.
- 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- The factory had established policy and procedure on wages and benefits, and it was legal and acceptable.
- 2. The wages were calculated by factory accountant, and the wage calculation period was natural monthly calendar.
- All workers were paid by hourly rate, and the wages were paid in cash by the 30th of next month. 3. Payment slip was given to workers.
- The wages consist of basic wage, legal overtime premium, and a fixed amount of full attendance bonus.
- 5. Except for social insurance, Legal benefits such as paid annual leave, marriage & funeral leave and maternity leave etc. were provided for all eligible workers.
- Based on factory rules review, if the factory rules were broken, relevant workers would be warned, fired 6. and trained.
- All interviewed workers confirmed the above.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Attendance records: August 2020 to September 24, 2021
- Payrolls records: August 2020 to July 2021
- Leave records
- Social insurance and payment receipts from the local labour department
- Labour contracts for all employees
- Resignation records
- Payslips of all workers interviewed

Any other comments:

Nil

Non-compliance:



1. Description of non-c	ompliance:	
NC against ETI	NC against Local Law	☐ NC against customer
code:		

Base on the management and worker interview, none of the employees were provided with five kinds of social insurance.

Local law and/or ETI requirement:

Social Insurance Law of the People's Republic of China,

Article 10: Employees shall participate in the basic endowment insurance, and the basic endowment insurance premiums shall be jointly paid by employers and employees.

Article 23: Employees shall participate in the basic medical insurance for employees, and the basic medical insurance premiums shall be jointly paid by employers and employees in accordance with the relevant provisions of the state.

Article 33: Employees shall participate in the employment injury insurance, and the employment injury insurance premiums shall be paid by their employers rather than the employees.

Article 44: Employees shall participate in unemployment insurance, and the unemployment insurance premiums shall be jointly paid by employers and employees in accordance with the relevant provisions of the state.

Article 53: Employees shall participate in maternity insurance, and the maternity insurance premiums shall be paid by employers rather than employees in accordance with the relevant provisions of the state.

ETI Base Code 5.1: Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.

Recommended corrective action:

Description of Good Example (GE):

It is recommended that factory management adopt practices and controls to ensure that the employees receive all their statutory welfare entitlements.

Objective evidence observed:

(where relevant please add photo numbers)

1. Document review/ Management and worker's interview:

Observation:	_
Description of observation: None observed.	Objective evidence observed: None observed.
Local law or ETI requirement:	
Comments:	
Good Examples observed:	

None observed.

Objective Evidence

Observed: None observed.



Summary Information

Criteria	Local Law (Please state legal requirement)	Actual at the Site (Record site results against the law)	Is this part of a Collective Bargaining Agreement?
A: Standard/Contracted work hours: (Maximum legal and actual required working hours excluding overtime, please state if possible per day, week, and month)	Legal minimum: 8 hours per day, 40 hours per week	A1: 8 hours per day, 40 hours per week	A2: ☐ Yes ☑ No
B: Overtime hours: (Maximum legal and actual overtime hours, please state if possible per day, week, and month)	Legal minimum: Maximum 3 hours per day, 36 hours per month	B1: Maximum: 2 hours per day, 66 hours per month	B2: ☐ Yes ☑ No
C: Wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week, and month)	Legal minimum: RMB 1730 per month (RMB 9.94 per/hour)	C1: At least RMB 2300 per month (RMB 13.22 per/hour)	C2: ☐ Yes ☑ No
D: Overtime wage: (Minimum legal and actual minimum overtime wage at site, please state if possible per hr, day, week, and month)	Legal minimum: 150% of normal wage for overtime on workdays. 200% of normal wage for overtime on rest days. 300% of normal wage for overtime on holidays	D1: 150% of normal wage for overtime on workdays. 200% of normal wage for overtime on rest days. No overtime was arranged on holidays.	D2: ☐ Yes ☑ No

Wages analysis: (Click here to return to Key Information)			
A: Were accurate records shown at the first request?	Yes No		
A1: If No , why not?	N/A		
B: Sample Size Checked (State number of worker records checked and from which weeks/months – should be current, peak, and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria)	10 workers' records from most current month of July 2021 10 workers' records from April 2021 (random month) 10 workers' records from November 2020 (random month)		



C: Are there different legal minimum wage grades? If Yes , please specify all.	☐ Yes ☑ No		C1: If Yes , please give details:		
D: If there are different legal minimum grades, are all workers graded and paid correctly?	☐ Yes ☐ No ☑ N/A		D1:	If No , pled	ase give details:
E: For the lowest paid production workers, are wages paid for standard/contracted hours (excluding overtime) below or above the legal minimum?	Below legal min Meet Above		E1: Lowest actual wages found: Note: full time employees and please state hour / week / month etc. RMB2300/month RMB13.22/hour		
F: Please indicate the breakdown of workforce per earnings:	F2:%	of workf	orce	e earning r	under minimum wage minimum wage above minimum wage
G: Bonus Scheme found: Please specify details:	Bonus Scheme found: Note: type of employee (e.g. full time, temp, etc.) and please state which units e.g. /hour /week /month etc.				
	RMB50 pe	r month	as f	ull attendo	ance bonus.
H: What deductions are required by law e.g. social insurance? Please state all types:	Social insurance fee and personal tax.				
I: Have these deductions been made?	∑ Yes □ No			s that	Personal tax. Social insurance fee
		lidve	Jeei	rmade.	Please describe: Social insurance fee and Personal tax
		I2: Plea	ction	s that	1. Nil 2. Nil
		have r made.		een	Please describe: No evidence
J: Were appropriate records available to verify hours of work and wages?	⊠ Yes □ No				
K: Were any inconsistencies found?	Yes			K1: Type	
(if yes describe nature)	⊠ No			☐ Isolate	ecord keeping ed incident ated occurrence:
L: Do records reflect all time worked? (For instance, are workers asked to attend meetings before or after work but not paid for their time)					review of payroll records and lected all time worked.



M: Is there a defined living wage: This is not normally minimum legal wage. If answered yes, please state amount and source of info: Please see SMETA Best Practice Guidance and Measurement Criteria.	☐ Yes ☐ No M1: Please specify amount/time:
M2: If yes, what was the calculation method used.	☐ISEAL/Anker Benchmarks ☐Asia Floor Wage ☐Figures provided by Unions ☐Living Wage Foundation UK ☐Fair Wear Wage Ladder ☐Fairtrade Foundation Other – please give details: N/A
N: Are there periodic reviews of wages? If Yes give details (include whether there is consideration to basic needs of workers plus discretionary income).	Yes No N1: Please give details: The factory reviewed the wages once a year.
O: Are workers paid in a timely manner in line with local law?	Yes □ No
P: Is there evidence that equal rates are being paid for equal work:	 ∑ Yes ☐ No P1: Please give details: Through document review and workers' interview, it was confirmed that equal rates are being paid for equal work.
Q: How are workers paid:	 ☐ Cash ☐ Cheque ☐ Bank Transfer ☐ Other Q1: If other, please explain:



6: Working Hours are not Excessive

(Click here to return to summary of findings) (Click here to return to Key Information)

- 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.
- 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.
- 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.
- 6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.
- 6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where all of the following are met:
 - this is allowed by national law;
 - this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;
 - appropriate safeguards are taken to protect the workers' health and safety; and
 - The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.
- 6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. The normal working hour system of 8 hours a day, 40 hours a week was carried out in the factory.
- The working time of workers was recorded by face recognition system, and the factory provided the working hour records from August 2020 to September 24, 2021 for review during the audit.
- Based on the workers' interview and working hour records provided by the factory, it was noted that workers had 2 overtime hours at night per day, occasionally 8 hours on Saturdays sometimes. So, it was noted the maximum overtime was 2 hours per day, 66 hours per month, and the total working hours was 54 hours per week.
- Based on the working time records from August 2020 to September 24, 2021 and workers interview, workers had at least one day off in every 7 days.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- Working time records: August 2020 to September 24, 2021
- Payrolls records: August 2020 to July 2021
- Factory policy on working hours
- Worker contracts
- Quality and production records to cross check hours

Any other comments: Nil



Non-compliance:

1. Description of non-compliance:

NC against Local Law NC against customer NC against ETI code:

Through document review, management and workers interview, it was noted that monthly overtime hours exceeded the legal requirement of 36 overtime hours per month at maximum:

- 1). The monthly overtime hours of 10 out of 10 randomly selected employees ranged from 66 hours in July 2021 (most recent month)
- 2). The monthly overtime hours of 10 out of 10 randomly selected employees ranged from 56 hours in April 2021 (random month).
- 3). The monthly overtime hours of 10 out of 10 randomly selected employees ranged from 60 hours in November 2020 (random month). Remark:

The maximum weekly working hours of all sampled workers was 54 hours per week, and daily overtime was 2 hours.

Local law and/or ETI requirement:

PRC Labor Law article 41: The employing unit may extend working hours due to production or business requirements after consultation with the trade union and workers, but the extended working hours for a day shall generally not exceed 1 hour. If such an extension is called for due to special circumstances, the extended hours shall not exceed 3 hours a day provided that the health of workers is guaranteed. However, the total extension in a month shall not exceed 36 hours.

ETI Base Code 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.

Recommended corrective action:

Description of Good Example (GE):

Factory should reduce overtime hours to ensure they are within the legal standard.

Objective evidence observed:

(where relevant please add photo numbers)

1. Document review/ Management and workers interviews:

Observat	ion:	
Description of observation: None observed. Local law or ETI requirement:	Objective evidence observed: None observed.	
Comments:		
Good Examples observed:		

None observed.

Objective Evidence

Observed: None observed.



Working hours' analysis Please include time e.g. hour/week/month (Go back to Key information)					
Systems & Processes					
A. What timekeeping systems are used: time card etc.	Describe: The wo	orking time	was recorded by	fingerprinting system	m.
B: Is sample size same as in wages section?	∑ Yes ☐ No B1: If no, please (
C: Are standard /contracted working hours defined in all contracts/employment agreements?	⊠ Yes □ No	workers d contracts		ails including % and dard hours defined reements.	
D: Are there any other types of contracts	types of contracts No		D1: If YES, please complete as appropriate:		
/employment agreements used?		0 hrs	Part time	☐ Variable hrs	Other
		If "Other"	', Please define:		·
E. Do any standard/contracted working hours defined in contracts/employment agreements exceed 48 hours per week?	☐ Yes ☑ No	and frequ		urs, %, types of work	ers affected
F: Are workers provided with at least 1 day off in every 7-day-period, or 2 in 14-day-period?	F2: Please select all applicable: 1 in 7 days 2 in 14 days No If 'No', please explain:	F3: Is this o	allowed by local l	awŝ	
	Maximum numbe	er of days v	worked without a	day off (in sample)	:
	6 days				



Standard/Contracted Hours worked			
G: Were standard working hours over 48 hours per week found?	☐ Yes ☑ No	G1: If yes, % of workers & frequency:	
H: Any local waivers/local law or permissions which allow averaging/annualised hours for this site?	☐ Yes ☑ No	H1: If yes, please give details:	
Overtime Hours worked			
I: Actual overtime hours worked in sample (State per day/week/month)	Daily OT: Max. 2.0 Weekly OT: Max. Monthly OT: Max 10 out of 10 samp Daily OT: Max.2.0 Weekly OT: Max. Monthly OT: Max	oles from most current month of July 2021: 0 hours 14 hours . 66 hours oles from April 2021 (random month): 0 hours 14 hours . 56 hours oles from November 2020 (random month) 0 hours 14 hours	
J: Combined hours (standard or contracted + overtime hours = total) over 60 found? Please give details:	☐ Yes ☑ No		
K: Approximate percentage of total workers on highest overtime hours:	100 %		
L: Is overtime voluntary?	∑ Yes ☐ No ☐ Conflicting Information	L1: Please detail evidence e.g. Wording of contract / employment agreement / handbook / worker interviews / refusal arrangements: As per labor contract, payroll records and workers interview, it was noted that overtime is voluntary.	
Overtime Premiums			
M: Are the correct legal overtime premiums paid?	∑ Yes ☐ No ☐ N/A – there is no legal	M1: Please give details of normal day overtime premium as a % of <u>standard</u> wages: 150% of normal wage for overtime on workdays;	



	requirement to OT premium	200% of normal wage for overtime on rest days; No overtime arranged on holidays		
N: Is overtime paid at a premium?	⊠ Yes □ No	N1: If yes, please describe % of workers & frequency: 100%, monthly		
O: If the site pays less than 125% OT premium and this is allowed under local law, are there other considerations? Please complete the boxes				
where relevant.	O1: Please expla / CBA or Other	in any checked boxes above e.g. detail of consolidated pay		
	N/A			
P: If more than 60 total hours per week and this is legally allowed, are there other considerations? Please	Overtime is voluntary Onsite Collective bargaining allows 60+ hours/week Safeguards are in place to protect worker's health and safety Site can demonstrate exceptional circumstances Other reasons (please specify)			
complete the boxes where relevant.	P1: Please explain any checked boxes above e.g. detail of consolidated pay / CBA or other:			
	N/A			
Q: Is there evidence that overtime hours are being used for extended periods to make up for labour shortages or increased order volumes?	Yes No Q1: If yes, please	e give details:		
R: If sufficient workers cannot be hired, are new working time arrangements explored to ensure that overtime is the exception rather than the rule.	☐ Yes ☑ No			



7: No Discrimination is Practiced

(Click here to return to summary of findings)

ETI

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- The factory had established anti-discrimination policy and procedure on hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.
- 2. No evidence of discrimination was found in the factory.
- 3. The interviewed workers and worker representative did not feedback any cases of discrimination.
- There was no evidence of sexual harassment. 4.
- There was an internal grievance mechanism, all interviewed workers were aware of the grievance channel in case they encountered discrimination cases.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- **Payrolls**
- Attendance records
- Termination records
- Training records
- Workers interview

Any other comments:

A: Gender breakdown of Management + Supervisors (Include as one combined group)	A1: Male: <u>25</u> % A2: Female: <u>75</u> %
B: Number of women who are in skilled or technical roles e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst:	One female worker worked at quality inspection
C: Is there any evidence of discrimination based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation?:	 ☐ Hiring ☐ Compensation ☐ Access to training ☐ Promotion ☐ Termination or retirement ☒ No evidence of discrimination found



	C1: Please give details: Based on document review, worker in management interview, no evidence detected.	
Professional Development		
A: What type of training and development are available for workers?	Trainings for social accountability, quallaws and EHS etc.	ality, factory rule and legal
B: Are HR decisions e.g. promotion, training, compensation based on		
objective, transparent criteria?	If no, please give details:	
	Non-compliance:	
1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: None observed. Local law and/or ETI requirement:		Objective evidence observed: (where relevant please add photo numbers) None observed.
Recommended corrective action:		
	Observation:	
Description of observation: None observed. Local law or ETI requirement:		Objective evidence observed: None observed.
Comments:		
Comments.		
Good Examples observed:		
Description of Good Example (GE): None observed.		Objective Evidence Observed: None observed.



8: Regular Employment Is Provided

(Click here to return to summary of findings) (Click here to return to Key Information)

FTI

- 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.
- 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour-only contracting, subcontracting, or home-working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment.

Additional Elements: Responsible Recruitment

- 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.
- 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.
- 8.5 Employment agencies must only supply workers registered with them.
- 8.6 Workers pay no recruitment fee at any stage of the recruitment process.
- 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. The factory had established policy/procedure on legal employment.
- All employees were recruited by the factory directly. No labour agency was used to hire workers. No temporary worker, apprenticeship schemes or home worker was identified.
- 3. Based labour document review and workers interviews, the factory had signed labour contract with all employees within one month after employment, and one copy of labour contract was issued to them.
- No subcontractor was used by factory.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Employee Manual,
- Hiring and termination procedure
- Labour contract
- Personal files
- Payroll records

Any other comments:



Non-compliance:			
1. Description of non–compliance: NC against ETI NC ag code: None observed. Local law and/or ETI requirement: Recommended corrective action:	ainst Local Law 🔲 NC against customer	Objective evidence observed: (where relevant please add photo numbers) None observed.	
	Observation:		
Description of observation: None observed. Local law or ETI requirement: Comments:		Objective evidence observed: None observed.	
	Good Examples observed:		
Description of Good Example (GE) None observed.):	Objective Evidence Observed: None observed.	
Responsible Recruitment			
A: Were all workers presented with terms of employment at the time of recruitment, did they understand them and are they same as current conditions? B: Did workers' pay any fees,	 ☐ Terms & Conditions presented ☐ Understood by workers ☐ Same as actual conditions A1: If any are unchecked, please describe factegory(ies) of workers affected: ☐ Yes 	finding and specific	
taxes, deposits or bonds for the purpose of recruitment/placement?	No B1: If yes, please describe details and specif	fic category(ies) of workers	



C: If yes, check all that apply:	Recruitment / hiring fees Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other -
Duff and also desires describe	C1: If other, please give details: N/A
D: If any checked, give details:	N/A

M	igrant	Wor	kers:
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The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity

,	r permanent resident of no gion to seek and engage i	in a remunerated activity	
A: Type of work undertaken by migrant workers:	There were no migrants from different countries and different provinces.		
B: Please give details about recruitment agencies for migrant workers:	B1: Total number of (in country recruitment agencies) used: Nil B2: Total number of (outside of local country) recruitment agencies used: Nil There was no recruitment agency used by the factory. All employees were hired directly by the factory.		
C: Are migrant workers' voluntary deductions (such as for remittances) confirmed in writing by the worker and is evidence of the transaction supplied by the facility to the worker?	Yes No C1: Please describe finding: N/A, No such evidence.	C2: Observations: N/A, No such evidence.	
D: Are Any migrant workers in skilled, technical, or management roles	Yes No D1: If yes, number and example of roles: 4 Roles: Vice general manager, Manager, Supervisor		



	_	
Migrant Workers (this should include all migrant workers including permanent workers, temporary and/or seasonal workers)		

NON-EMPLOYEE WORKERS

Recruitment Fees:	
A: Are there any fees?	☐ Yes ☐ No
B: If yes, check all that apply:	Recruitment / hiring fees Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other B1 - If other, please give details: N/A
C: If any checked, give details:	N/A

Agency Workers (if applicable) (workers sourced from a local agent who are not directly paid by the site, but paid by the agency, Usually the agencies are paid by the site and the wages of the individual workers are paid by the agency.)		
A: Number of agencies used (average):	A1: Names if available: No agencies workers were used.	
B: Were agency workers' age / pay / hours included within the scope of this audit?	Yes No N/A	
C: Were sufficient documents for agency workers available for review?	☐ Yes ☐ No N/A	



D: Is there a legal contract / agreement with all agencies?	☐ Yes ☐ No	
	D1: Please give details: N/A	
E: Does the site have a system for checking labour standards of agencies?	☐ Yes ☐ No	
If yes, please give details.	E1: Please give details: N/A	
Contractors: Note: contractors in this context are generally individuals who supply several workers to a site. Usually the contractors are paid by the site and the wages of the workers are paid by the contractor. Common terms include, gang bosses, labor provider,		
A: Any contractors on site?	Yes No A1: If yes, how many contractors are present, please give details:	
B: If Yes , how many workers supplied by contractors?	N/A	
C: Do all contractor workers understand their terms of employment?	Yes No C1: Please describe finding: N/A	
D: If Yes , please give evidence for	N/A	



8A: Sub-Contracting and Homeworking

(Click here to return to summary of findings) (Click here to return to Key Information)

8A.1 There should be no sub-contracting unless previously agreed with the main client.

8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.

Note to auditor on homeworking:

Report on whether it is direct or via agents. How many workers, relationship with site and what control systems are in place.

Note to auditor on subcontracting: auditor should use this section for subcontractors of part made or wholly made finished goods, this section should not be used for raw material manufacturers unless instructed otherwise by customers

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. No sub-contractor was used in the factory.
- No homeworking was used in the factory.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Site tour (Calculation on total production and estimated capacity)
- Materials in/out records
- Management interview
- Workers interview

Non-compliance:			
1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code: None observed. Local law and/or ETI /Additional Elements requirement: Recommended corrective action:	Objective evidence observed: (where relevant please add photo numbers) None observed.		
Observation:			



			ı	
Description of observation: None observed.				Objective evidence Observed: None observed.
Local law or ETI/Additional elements requirement:				vone observed.
Comments:				
	Good Examples ob	served:		
Description of Good Example (GE): None observed.				Objective Evidence Observed: None observed.
Sun	nmary of sub-contractin	g – if applica	ıhle	
Sun	Not Applicable		ible	
A: Has the auditor made a simple calculation to compare capacity with workers' work load in order to identify possible unrecorded work or undeclared sub-contracting	Yes No A1: Please describe:			
B: If sub–contractors are used, is there evidence this has been agreed with the main client?	Yes No B1: If Yes , summarise of	etails:		
C: Number of sub- contractors/agents used:				
D: Is there a site policy on sub- contracting?	Yes No D1: If Yes , summarise of	details:		
E: What checks are in place to ensure no child labour is being used and work is safe?				
Summary of homeworking – if applicable				
Not Applicable please x				
A: If homeworking is being used, is there evidence this has been agreed with the main client?	Yes No A1: If Yes , summarise of	details:		
B: Number of homeworkers	B1: Male:	B2: Female	:	Total:
C: Are homeworkers employed	Directly		C1: If throu	ugh agents, number of



D: Is there a site policy on homeworking?	☐ Yes ☐ No	
E: How does the site ensure worker hours and pay meet local laws for homeworkers?		
F: What processes are carried out by homeworkers?		
G: Do any contracts exist for homeworkers?	Yes No G1: Please give details:	
H: Are full records of homeworkers available at the site?	☐ Yes ☐ No	



9: No Harsh or Inhumane Treatment is Allowed (Click here to return to summary of findings)

ETI

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

Additional elements:

9.2 companies should provide access to a confidential grievance mechanism for all workers

A: Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3 rd party?	Yes No A1: Please give details: Based on document review, management and workers interview, published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S, e.g. suggestion box, direct phone of top management
B: If Yes , are workers aware of these channels and have access? Please give details.	Based on workers interview, workers knew the channels.
C: If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism, comment box etc. Please give details.	Suggestion box, direct phone of top management
D: Which of the following groups is there a grievance mechanism in place for? E: Are there any open disputes?	Workers Communities Suppliers Other D1: Please give details: Workers could raise their grievance to the workers representatives, suggestion box or boss directly. Yes Yes
	NoE1: If yes, please give details
F: Does the site encourage its business partners (e.g. suppliers) to provide individuals and communities with access to effective grievance mechanisms (e.g. helplines or whistle blowing mechanism)	Xes No No F1: If no, please give details
G: Is there a published and transparent disciplinary procedure?	
H: If yes, are workers aware of these the disciplinary procedure?	☐ Yes☐ NoH1: If no, please give details



I: Does the disciplinary procedure allow	Yes
for deductions from wages (fines) for	⊠No
disciplinary purposes (see wages	
section)?	11: If yes, please give details
,	

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- The factory had documented disciplinary rules and communicates to all workers. And the disciplinary rules were fair, reasonable and they met law requirements.
- According to the factory regulation, physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation were prohibited in the factory.
- 3. The workers interviewed said they were never witnessed any cases of physical abuse or discipline, sexual or other harassment and verbal abuse or other forms of intimidation existed in this factory.
- No evidence of harsh or inhumane treatment was found in factory rules.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Factory regulations
- Hiring procedures and anti-harassment training records were checked.

Any other comments:

1. Description of non-compliance: NC against ETI NC against Local Law NC against customer None observed. Local law and/or ETI requirement: Recommended corrective action: Objective evidence observed: (where relevant please add photo numbers) None observed.	Non-compliance:			
	□ NC against ETI □ NC against Local Law □ NC against customer code: None observed. Local law and/or ETI requirement:	observed: (where relevant please add photo numbers)		

Observation:		
Description of observation: None observed.	Objective evidence observed: None observed.	
Local law or ETI requirement:	Trene esserved.	



Comments:	
Good Examples obse	erved:
Description of Good Example (GE): None observed.	Objective Evidence Observed: None observed.



10. Other Issue areas: 10A: Entitlement to Work and Immigration

(Click here to return to NC-table)

Additional Elements

10A.1 Only workers with a legal right to work shall be employed or used by the supplier. 10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. The factory had policy on legal employment policy.
- 2. Through document review, workers and management interviews, it was confirmed that all employees in the factory were Chinese, there was no foreign employee hired in the factory.
- 3. All workers would be reviewed and validated the original documentation before they employed. The factory recruited the new workers by the advertisements or the workers' recommendation.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Labour contract.
- Personnel files.
- Worker permit
- Hiring procedure.
- Worker handbook.

Any other comments: Nil

Non-compliance:	
1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code: None observed.	Objective evidence observed: (where relevant please add photo numbers) None observed.
Local law and/or ETI /Additional Elements requirement:	
Recommended corrective action:	



Observation:		
Description of observation: None observed. Local law or ETI/Additional Elements requirement:	Objective evidence observed: None observed.	
Comments:		

Good examples observed	l:
Description of Good Example (GE): None observed.	Objective Evidence Observed: None observed.



10. Other issue areas 10B2: Environment 2-Pillar

(Click here to return to summary of findings)

To be completed for a 2-Pillar SMETA Audit, and remove the following page which is 10B4 environment 4 pillar

10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

10B2.2 The supplier should be aware of and comply with their end clients' environmental requirements. Note for auditors and readers, this is not a full environmental assessment but a check on basic systems and management approach.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. The facility had written environmental policy.
- The facility obtained the environmental certificates and reports, e.g. Environmental Impact Registration form/EIR approval/Testing report for air, noise in workshop/ Boundary Monitoring report for air, waste water, and noise/Waste pollutant discharge filling certificate
- The facility appointed a management level person as environmental representative to handle environmental-related matters and coordinate the facility's efforts to improve environmental performance. Based on management interview, the factory was aware of and complied with their end clients' environmental requirements.
- Hazardous waste was handled by licensed agency, relevant documents were provided for reviewing.
- 5. Through viewing the local government websites and interviews with facility management, it was confirmed that the facility had not been subject to (or pending) any fines/prosecutions for noncompliance to environmental regulations.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Environmental Impact Registration form/EIR approval/ Testing report for air, noise in workshop/ Boundary Monitoring report for air, waste water, and noise/ Waste pollutant discharge filling certificate
- Factory tour.
- Management interview and workers interview.

Δην	othar	comm	ants
AHV	OHIEL	COHIL	11111



1. Description of non–compliance: NC against ETI/Additional Elements None observed. Local law and/or ETI/Additional Elements requirement: Recommended corrective action:	Objective evidence observed: (where relevant please add photo numbers) None observed.		
Observation:			
Description of observation: None observed.	Objective evidence observed: None observed.		
Local law or ETI/additional elements requirement:			
Comments:			
Good examples observed:			
Description of Good Example (GE):	Objective Evidence		

None observed.



Other Findings Outside the Scope of the Code	
Nil	

Community Benefits

(Please list below any specific community benefits that the site management stated that they were involved in, for example, HIV programme, education, sports facilities)



Appendix 1

Comparison between ETI code and Customer's Supplier's Code. Any areas where a site complies with the Customer's Supplier Code, but not with the ETI code are discussed at the audit close out meeting and recorded on the CAPR. Note to supplier "for this customer it may not be necessary to complete corrective actions where NC's DO NOT meet the ETI code, but DO meet your customer's code. If the audit is shared with other customers who work to the ETI code or an equivalent international standard, corrective actions will be necessary."

Not Applicable please x



Photo Form







Factory name

Factory gate

Office building







Drying stripping

Dipping

Mixing







Packing

Finished product warehouse

Fire hydrant









Fire extinguisher Emergency lights and exits Emergency evacuation plan







Drinking water area

Attendance machine

Suggestion box



Nil

Nil

First aid kit

Nil





For more information visit: Sedexglobal.com

Your feedback on your experience of the SMETA audit you have observed is extremely valuable. It will help to make improvements to future versions.

You can leave feedback by following the appropriate link to our questionnaire:

Click here for Buyer (A) & Buyer/Supplier (A/B) members:

http://www.surveymonkey.com/s.aspx?sm=riPsbE0PQ52ehCo3lnq5lw_3d_3d

Click here for Supplier (B) members:

http://www.surveymonkey.com/s.aspx?sm=d3vYsCe48fre69DRgIY 2brg 3d 3d

Click here for Auditors:

https://www.surveymonkey.co.uk/r/BRTVCKP